



Satisfaction Survey

Thank you for selecting River's Edge Landscapes. We continually strive to deliver outstanding products and services. In order to understand your needs and to serve you best, we always welcome and encourage your feedback.

Please take a few moments to share your thoughts with us. Feel free to comment on our products, service, personnel or any other details you would like to share.

On a scale of 1 – 10 (10 = Highest Rating) , please rate the following:

- Availability and response time of Designer and/or Company Representative.
- Do you feel we were we effective in understanding your needs?
- Were we effective in communicating our ideas with you?
- Quality of finished product and workmanship.
- Was our crew professional, courteous and responsive to your requests?
- Was our crew working steadily and efficiently?
- Were your expectations met or exceeded?
- How do you feel about the overall value?
- Timeliness of job process
- Would you use our services again or recommend us to a friend?

We appreciate your business and we look forward to hearing from you.

COMMENTS: